



This website is owned and managed by the New Zealand company, Adventurous Conversations Ltd (6436840) (NZBN: 9429046347107).

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Privacy and Data Policy

Your privacy is important to us. This privacy policy is intended to give you confidence in the privacy and security of the personal information you provide to us.

Collection of Personal Information

- When you use our Products, Services or Websites, you may be asked for personally identifiable information such as your name, address, date of birth, email address, telephone number. Some of our Services, such as Counselling, Professional Supervision, Conflict Management and Consultation may require you to provide more information about you or your organization.
- By giving us such information, you will be giving consent to our using it in the manner described in this policy.
- You may withdraw your consent at any time by EMAIL. Where possible, we will return or destroy your personal information within five days of receipt of your withdrawal of consent. Legal and ethical requirements may
- Cookie information, pages you have requested and your IP address may also be recorded by us and/or third parties from your browser as set out in this policy.

Use of Personal Information

We use your personal information to allow us to process your service requests, provide access to privileged areas of the websites, send out newsletters, personalize your visit to our website, personalize your use of our products, and enable us to improve the products and services we offer. We may occasionally carry out market research and send you details of services and offers that we think may be of interest to you. If you do not wish to receive such information please email us or, alternatively, when we send you an e-mail, it will contain a provision for you to opt out of receiving any further information from us.

Comments

When visitors leave comments on the site we collect the data shown in the comments form, and also the visitor's IP address and browser user agent string to help spam detection.

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An anonymized string created from your email address (also called a hash) may be provided to the Gravatar service to see if you are using it. The Gravatar service privacy policy is available here: <https://automattic.com/privacy/>. After approval of your comment, your profile picture is visible to the public in the context of your comment.

Media

If you upload images to the website, you should avoid uploading images with embedded location data (EXIF GPS) included. Visitors to the website can download and extract any location data from images on the website.

Disclosure of Personal Information

We may provide information about you to our employees and agents in order to administer any accounts, products and services provided to you by Adventurous Conversations Ltd. We will not disclose your personal information to any third party unless you have consented to such disclosure or where we are required to do so by law or due to ethical obligations. Should you breach our terms and conditions or terms of use or if we are under a duty to disclose or share your personal data in order to comply with any ethical or legal obligation, we may disclose your information to a relevant authority. This may include exchanging information with other companies and organisations for the purposes of fraud protection, recovering amounts payable by you to us, credit risk reduction, and to manage safety and fulfil ethical obligations. We will take all possible steps to inform you and work with you to manage the ethical or legal aspects directly with you before disclosing any personal information. Any disclosure of personal information will be strictly controlled and made fully in accordance with current NZ laws and Codes of Ethics.

Cookies

Cookies are small data files that a website you visit may save on your computer or handheld device that usually includes an anonymous unique identifier. Our website and those of our products may use cookies for user authentication, keeping track of your preferences, promotional campaigns, tracking our audience size and traffic patterns, and in certain other cases. We may include small graphic images in our email messages and newsletters to determine whether the messages were opened and the links were viewed. Third-party advertisers may also create and access cookies, which will be subject to their privacy policies – we accept no responsibility or liability for the use of such third parties' cookies.

If you leave a comment on our site you may opt-in to saving your name, email address and website in cookies. These are for your convenience so that you do not have to fill in your details again when you leave another comment. These cookies will last for one year.

If you visit our login page, we will set a temporary cookie to determine if your browser accepts cookies. This cookie contains no personal data and is discarded when you close your browser.

When you log in, we will also set up several cookies to save your login information and your screen display choices. Login cookies last for two days, and screen options cookies last for a year. If you select "Remember Me", your login will persist for two weeks. If you log out of your account, the login cookies will be removed.

If you edit or publish an article, an additional cookie will be saved in your browser. This cookie includes no personal data and simply indicates the post ID of the article you just edited. It expires after 1 day.

If you do not wish cookies to be placed on your computer or handheld device, then they can be disabled in your web browser. The option to do so is normally found in your browser's "security settings" section.

Please note that permanently disabling cookies in your browser may hinder your use of our website as well as other websites and interactive services.

Embedded content from other websites

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content if you have an account and are logged in to that website.

How long we retain your data

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognize and approve any follow-up comments automatically instead of holding them in a moderation queue.

For users that register on our website (if any), we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit that information.

Where we send your data

Visitor comments may be checked through an automated spam detection service.

What rights you have over your data

If you have an account on this site, or have left comments, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

Security

All security on our website is treated seriously. Where applicable, we undertake security steps, including use of SSL technology, on our back-end systems that store customer account information and to protect data transmissions. However, this is not a guarantee that such data transmissions cannot be accessed, altered or deleted due to firewall or other security software failures.

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Card Data Security

This website utilises the Pay Pal™ web payments. Cardholders are re-directed from this website to the PayPal™ secure payment environment to enter their payment details. We neither store or process card details on this site.

Policy Changes

Changes in this policy will be posted on our website. You are advised to check our website regularly to view our most recent privacy and data policy. If you have any further concerns about security, please contact us.